

The “Bargain”

If you decide that you would like us to help you with your dental health then we feel it’s important for us to agree on what you should be able to expect from us and on what we should be able to expect from you. We look at this as a sort of “bargain” between us.

Here is what you can expect from us.

- 1) You can expect us to take the time to get to know your individual needs and wants and to not treat you as just another warm body with teeth to fix. You can expect us to help you develop a Master Plan for your dental health that is appropriate for you.
- 2) You can expect us to be respectful of your time and schedule by being as on time as humanly possible. Nobody likes to be kept waiting.
- 3) You can expect us to discuss financial issues with you before we perform substantial amounts of dentistry. You can expect us to not spend your money without your consent.
- 4) You can expect us to give you our complete attention while we are helping you with your dental health. You can expect us to keep non-critical telephone and other interruptions to an absolute minimum.

Here is what we expect from you.

- 1) We expect that if you and we agree on a Master Plan to help you with your dental health that you will commit to moving through that plan at whatever pace is appropriate for you.
- 2) We expect that when you ask us to reserve an appointment for you in our schedule that you will find a time that has minimal chance of having to be changed. We are only able to run the type of practice we have by keeping appointment changes to an absolute minimum.
- 3) We expect that you will honor the financial arrangements you make with our practice.
- 4) We expect you to give us your complete attention while we are helping you with your dental health. We expect that you will either turn off or ignore your cell phone when you are in our treatment areas.